

Data Collection Agent (DCA)

Fact Sheet



Remote data collection
Model Specific Scanning
Contact Management USB Key

Remote Print Monitoring

Service Event Notification

Rules Based Alert System Fleet wide.
Notify appropriate parties directly
via email or blackberry.

Low-Toner / Toner-Out Notification

Notify appropriate parties directly

Device Population & Utilization Reports

Where are the printing devices?
How are they being utilized?

Automate meter reporting

Collect and report meter data directly
Eliminate human touch
Simplify billing processes

Remote Service for Networked Printing Devices

Critical Service Events -Automatically notifies
Service Provider Toner Alerts - Notifies designated
party and Service Provider

Reads & Reports Meter counts for CPC/CPD leases

Eliminates hours of labor for customer's staff
Eliminating human intervention minimizes errors

Remote Communication Via Easy Service

Installed service application. If machine can
access the internet you can collect data.

Device Specific Methodology

Most accurate collection method in the market
today. Model specific scanning (1st to market)
allows specific formation of model data to be
sent accurately. 100% success compatibility for
New Printers and Cartridges

Automate Service Call Notification

Intelligent Service Dispatch
Service Tech will receive device
condition info via email

Our Monitoring Software
is almost undetectable!

Reduce internal calls to customer's
IT Help Desk

Device sends the alert directly
to the service provider (Rules based)

Allows for manageable device
population growth

Improved notification and response
offers greater uptime and satisfaction

(Greater Quality of
our Product/Service)

Automate Toner Alerts

Device notifies service provider
at low-toner & toner-out
Better manage toner inventory
Increase likelihood of having
correct amount of toner

Manage fulfillment process to meet
needs (Please send cartridge
when down to 10%)

Reduce calls to IT Help Desk
(Rules Based Alerts)

Improved notification and response
offers greater uptime and satisfaction



DOCUWISE INC.
International Headquarters
2286 Carson St., Suite 554
Long Beach, CA, 90807
TEL: 310-928-3030
FAX: 310-928-3029
TOLL FREE: 877-437-5959
sales@docuwise.net
www.docuwise.net

